



Monkfrith School

Parental Code of Conduct

At Monkfrith School we are very extremely fortunate to have a supportive and dedicated school community. We believe that the education of our children is a partnership between us all and we warmly welcome and encourage parents and carers to actively participate in the life of school. We believe that every parent wants what is best for their child.

In addition to following the guidance set out in our Home School Agreement, we ask parents, carers and visitors to:

- respect and model our schools' ethos and values whenever they are on school premises, accompanying classes on school visits, or when communicating with the school.
- work together in the best interests of all children.
- follow the school's safeguarding procedures to ensure that children are protected from harm and immediately report any concerns.
- approach the school to help resolve any issues of concern.

It is necessary for us to be clear about what is considered unacceptable behaviour so that we are clear about how we can keep our community safe and well.

Behaviour that we consider unacceptable:

- Disruptive behaviour that interferes with any the school's normal activities.
- Use of inappropriate or offensive language on school premises.
- Threatening any member of our school community.
- Damaging school property.
- Sending abusive or threatening communications to anyone within the school community.
- Contacting staff or members of the governing body outside of school hours using their individual or personal email addresses.
- Any behaviour that discriminates based on the protected characteristics.
- Bringing dogs onto the school premises unless previously agreed.
- Correcting your own child's behaviour especially in public in a way that could lead to conflict, aggression or unsafe behaviour.
- Any behaviour that breaks the law.

Should any of the above occur on school premises, or in connection with the school, we may need to act by contacting the appropriate authorities or consider banning the offending adult from entering the school premises. We do not take these decisions lightly, and do so to keep our children and community safe and well.

Breaches of the Code of Conduct – What happens?

If the school suspects, or becomes aware, of a breach of this Code of Conduct, we will gather information and speak with the parent/s and anyone else that may be involved.

Depending on the nature of the incident, the school may:

- Send a warning letter to the parent/carer.
- Limit contact by allocating one key staff member to communicate with.
- Invite the parent into school to meet with a senior member of staff or the Headteacher.
- Contact the appropriate authorities (in cases of criminal behaviour).
- Seek advice from the local authority's legal team (in cases that may be potentially libellous or slanderous) conduct.
- Ban the parent from the school site.

The school will respond to an incident in a proportional way with the final decision for how to respond resting with the Headteacher. The Headteacher will consult the Chair of Governors before banning a parent from the school site.

Social Media

We recognise the benefits of social media and its roles in our lives however we ask that all parents and carers, **'Think before you post'**.

Social media should not be used to fuel campaigns or voice complaints against the school, school staff, parents or children. Inappropriate use of social media to publicly humiliate or criticise others is taken very seriously.

If parents have any concerns about their child, in relation to the school, they should follow these procedures:

1. Contact the child's class teacher.
2. If the concern remains, contact the Headteacher.
3. If it is still unresolved, use the Complaints Policy, which is available on the school website.

Social media should not be used to investigate or air any concerns or grievances.

We consider the following online activity inappropriate:

- Identifying or posting images/videos of children.
- Making abusive or personal comments about staff, governors, children or other parents.
- Bringing the school into disrepute.

- Posting defamatory or libellous comments.
- Sending emails directly with abusive or personal comments about staff or children.
- Using social media to publicly challenge school policies or discuss issues about individual children or staff members.
- Displaying threatening behaviour, such as verbally intimidating staff, or using inappropriate or discriminatory language.
- Breaching school security procedures.

At Monkfrith School we take our safeguarding responsibilities seriously and will address reported incidents appropriately, following the actions outlined above.

We trust that all parents and carers will support our efforts to implement this Code of Conduct. Our School Governors appreciate that such incidents are extremely rare, and the vast majority of parents and carers communicate with staff in an appropriate manner.